

INFORMATION FOR HEALTHCARE PROVIDERS

INDIVIDUALIZED SUPPORT FOR PATIENTS WITH A
RARE DISEASE

careconnect[™]

PERSONALIZED SUPPORT SERVICES

CareConnect offers support for eligible patients living with the following lysosomal storage disorders (LSDs)

ASMD (acid sphingomyelinase deficiency)

Fabry disease

Gaucher disease type 1

MPS I (mucopolysaccharidosis type I)

Pompe disease

sanofi

CareConnect is a free, voluntary, and confidential program for eligible patients and families living with certain lysosomal storage disorders (LSDs).

INDIVIDUALIZED SUPPORT SERVICES INCLUDE:



Resources that may help eligible patients with access to treatment

One-to-one conversations with a dedicated Case Manager, programs, and materials to help patients and families navigate insurance coverage, options, changes, and in some cases—assistance—for eligible patients.



Information about inheritance & genetic testing

Meetings with a Patient Education Liaison (PEL) for individual or family education about how an LSD can run in families, types of genetic testing available, and how to locate an HCP to discuss testing.



Personalized disease & treatment education

Patient-friendly information for individuals, families, and communities with in-person, phone, or virtual meeting options.

FINANCIAL ASSISTANCE PROGRAMS

If affordability is an obstacle, CareConnect offers programs that may be able to help eligible patients manage out-of-pocket costs related to their therapy. If your patients cannot access treatment through their health plan or do not have healthcare coverage, we may be able to help.

CARECONNECT COPAY PROGRAM*

The CareConnect Copay Program helps eligible patients in the U.S. who are prescribed certain Sanofi therapies pay for eligible out-of-pocket drug costs and specified infusion-related charges, including copays, coinsurance, and deductibles, up to the program maximum.

CARECONNECT PATIENT ASSISTANCE PROGRAM

The CareConnect Patient Assistance Program was established in the U.S. to provide certain Sanofi therapies at no cost to eligible patients who do not have health insurance or cannot access an eligible product under the terms of their insurance plan. This program is considered a temporary solution until coverage can be secured.

ADDITIONAL ASSISTANCE PROGRAMS

CareConnect offers additional programs designed to solve obstacles eligible patients may encounter while accessing and maintaining therapy.

*Not valid for prescriptions paid, in whole or in part, by Medicaid, Medicare, VA, DOD, TRICARE, or other federal or state programs including any state pharmaceutical assistance programs. No claim for reimbursement of any out-of-pocket costs covered by the Copay Program may be submitted to any third-party payer, whether public or private, including but not limited to patients' insurance, Flexible Spending Account (FSA), Health Savings Account (HSA), or any other type of medical savings account. This program is not valid where prohibited by law, taxed, or restricted. Sanofi reserves the right to rescind, revoke, terminate, or amend this offer, eligibility, and terms of use at any time without notice. Any savings provided by the program may vary depending on patients' out-of-pocket costs. Patients will receive all program details upon registration.

ENROLLMENT

Our goal is to streamline the enrollment process for patients to be quickly connected to a team and resources for personalized support.

How can you help patients enroll?



[Go to form](#)

OPTION 1

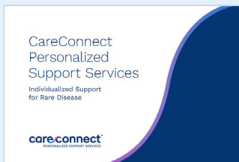
Scan the QR code or click the button below

The QR code leads to an option for you to send patients an automated text or email with a link to a digital consent form that immediately enrolls them upon their electronic signature.

OPTION 2

Connect them to a Case Manager

When you direct patients to call CareConnect (1-800-745-4447, option 3), they can request to receive a link to the digital consent form or a printed consent form.



EMPOWER PATIENTS WITH KNOWLEDGE

By sharing the CareConnect brochure, you're helping patients find the resources that matter to them.

THE TEAM

CareConnect has an experienced team dedicated to helping eligible patients with questions or challenges along their unique journey.

Does your patient have a specific need or question they'd like to discuss?

PATIENTS CAN TALK TO THEIR CASE MANAGER ABOUT:

- Health insurance
- Financial assistance
- Care coordination

PATIENTS CAN TALK TO THEIR PATIENT EDUCATION LIAISON (PEL) ABOUT:

- Disease & treatment education
- Inheritance information
- Assessments & testing

When requested, Case Managers and PELs can provide in-person and telephone interpretation services in Spanish.

LEARN MORE ABOUT HOW CARECONNECT CAN SUPPORT YOUR PATIENTS

Call 1-800-745-4447, option 3
or email info@CareConnectPSS.com

PRODUCT SERVICES

Sanofi's Product Services team provides dedicated Product Account Managers to assist with your purchasing needs.

Rare Disease Products can be purchased through authorized distributors, specialty pharmacies, or directly through Sanofi. For more information on how to purchase, please contact Sanofi's Rare Disease Product Services team at 1-800-745-4447, option 1 or email CO@Sanofi.com.



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